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Cal State East Bay protects access to sensitive information by using Multi-Factor Authentication, also known as "MFA" or "2FA". We use Duo Security to provide this additional layer of authentication.

To enroll in Duo, you can choose from the following methods:

1. The Duo Mobile Smartphone and tablet application.

2. Text message confirmations.

3. Phone call confirmations.

4. Hardware Token - provided by the university.

It is a CSU requirement for campuses to implement MFA for all individuals in order to protect the private data of individuals, including academic data.

Students have until April 7th to complete their enrollment in Duo MFA.

To get started, click here: ENROLL IN DUO

(https://www.csueastbay.edu/duo)

Or, view the CSUEB Duo Enrollment Guide for step-by-step guidance.

(https://www.csueastbay.edu/security/csueb-duo-enrollment-guide.html)

Additional Help
  DUO at CSUEB - (https://www.csueastbay.edu/security/duo-for-csueb.html)
  DUO FAQ - (https://www.csueastbay.edu/security/duo-faq.html)
  CSUEB IT Servicedesk (https://csueastbay.service-now.com) - select "Get Help".